

Welcome to Child Aware. We look forward to supporting you and your family. It is important to us, to keep you, your family and our staff safe during the current global pandemic.

Some of the things that we are doing to keep you safe



PHYSICAL DISTANCING



SAFE HYGIENE



INDUSTRY CLEAN



CONTACTLESS PAY



CAPACITY LIMITS

Our team have in place a number of strategies to ensure the ongoing safety of our service. Of particular importance, is that our staff have been instructed to not attend work if unwell. You may be offered telehealth sessions should our staff member be unable to attend our office for your session.

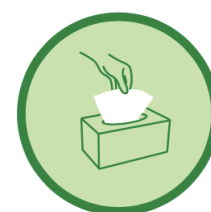
What Can you do



Wash your hands regularly with soap and water.



Practise physical distancing. Where possible, stay 1.5m apart.



Stay at home and self-isolate if you are unwell.

- We ask that you don't attend your appointment at our office if you are unwell – even mild symptoms. We are able to offer you telehealth appointments should you still wish to have your appointment. Unfortunately, you may be refused entry should you attend and are unwell. If you have had close contact with a confirmed COVID-19 case, please don't attend our practice.
 - On arrival to our service, please wash your hands or use the provided sanitiser.
 - Please practice social distancing – there is limited seating available in our waiting room. Our receptionist may ask that you move into one of our overflow waiting rooms to ensure we are managing our maximum capacity numbers. It is helpful to only bring those that are needed to your appointment and to arrive on time (not too early) to avoid extra people at our service.
 - Please practice good hygiene
- Please ensure you sign in on arrival, on our IPAD and record all those who are in attendance. The government requires us to keep records of all persons who attend our workplace
- Note- You may discuss with your clinician ongoing telehealth (phone/video) sessions should this be something that you would be interested in.